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## **Malaysia's ANGKASA Selects Unisys Software To Enhance Client Experience And Open New Channels For Service Delivery**

*Last update: 28/06/2017*

KUALA LUMPUR , Malaysia, June 28 (Bernama) --

Unisys solution strengthens ANGKASA's position as leading provider of financial services for Malaysia's cooperatives movement

Unisys Corporation ( <http://www.unisys.com/>) (NYSE: UIS) today announced that Angkatan Koperasi Kebangsaan Malaysia (ANGKASA) ( <http://www.angkasa.coop/english/>) has selected the company to provide Unisys ClearPath Forward(TM) ( <http://www.unisys.com/offerings/technology-products-and-services/clearpath-forward-systems/brochure/the-unisys-clearpath-forward-eportal-for-mcp-and-os-2200-environments-id-544>) software technology that enables ANGKASA to deliver and expand payment services for its constituents and their customers.

## Press Releases

### **MALAYSIA'S ANGKASA SELECTS UNISYS SOFTWARE TO ENHANCE CLIENT EXPERIENCE AND OPEN NEW CHANNELS FOR SERVICE DELIVERY**

Tuesday 27/06/2017

**AsiaNet 69078**

**KUALA LUMPUR , Malaysia, June 27, 2017/Medianet International-AsiaNet/ --**

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ANGKASA is the leading body of Malaysia's co-operative movement representing 13,428 co-operatives (social organisations owned and managed by its members). In that role, ANGKASA provides a salary deduction service for salaried employees, credit co-operatives, financial institutions and other business organisations through an efficient, systematic and secure deduction channel.

The computerised system allows government payroll offices or other employers to effectively and efficiently process monthly salary deductions, while enabling more than 3.5 million co-operatives members nationwide to pay their loan instalments, insurance policies, trustees accounts, recreational club memberships and workers union subscription fees.

Delivery of fast, efficient salary-deduction and payment services through the Unisys software solution is key to ANGKASA's strategy for member retention and customer satisfaction.

ANGKASA President Dato' Hj Abdul Fattah said, "ANGKASA's salary deduction service is crucial to the organisation and our members. We rely on the high reliability, scalability and security of the Unisys operating platform to deliver an efficient payment service to our members, and it has become central to our IT infrastructure-modernisation strategy. In addition, innovative Unisys ClearPath Forward software tools are crucial for creating new online channels for service delivery to our co-operative members." ANGKASA will use Unisys ClearPath Forward(TM) (<http://www.unisys.com/offerings/technology-products-and-services/clearpath-forward-systems>) software technology and solutions such as Agile Business Suite (<http://www.unisys.com/offerings/technology-products-and-services/clearpath-forward-systems/newsrelease/unisys-adds-devops-features-to-ab-suite-app-development-software>) (AB Suite(R)), Enterprise Output Manager (<http://www.unisys.com/offerings/technology-products-and-services/clearpath-forward-systems/cross-platform-software/enterprise-output-manager>) and ePortal (<http://www.unisys.com/offerings/technology-products-and-services/clearpath-forward>

[systems/brochure/the-unisys-clearpath-forward-eportal-for-mcp-and-os-2200-environments-id-544\)](#)

to develop new channels for serving customers through the web and mobile devices and deliver continuous availability for the salary-deduction service. Providing unsurpassed security, the Unisys ClearPath Forward environments are the only ones on the market in which user data has never been forcibly extracted ( <http://assets.unisys.com/Documents/Global/Misc/NISTNationalVulnerabilityDatabase.pdf>).[1 ]

Upgrading the IT infrastructure is a key part of ANGKASA's digital transformation of the organisation's two data centres into software-defined facilities. Under the agreement, Unisys will create new development and disaster recovery environments, and replace manual backup processes with automated data replication between the sites to reduce recovery time significantly.

"Unisys enables ANGKASA to retain and expand its member base and provide an optimal user experience for constituents and their customers," said Richard Parker, vice president, financial services, Unisys Asia Pacific. "Our common goal is to strengthen ANGKASA's position as a leader in service to cooperatives while providing a secure, flexible platform that can adapt quickly to changing member and customer requirements. Other organisations providing financial services can follow that model to deliver expanded, always-on services across multiple devices for an optimal customer experience."

[1]Based on Unisys analysis of incidents in the U.S. National Institute of Standards and Technology National Vulnerability Database, April 6, 2017.

#### About Unisys

Unisys is a global information technology company that specialises in providing industry-focused solutions integrated with leading-edge security to clients in the government, financial services and commercial markets. Unisys offerings include security solutions, advanced data analytics, cloud and infrastructure services, application services and application and server software. For more information, visit [www.unisys.com](http://www.unisys.com). Follow Unisys on Twitter (<http://twitter.com/UnisysCorp>) and LinkedIn (<http://www.linkedin.com/company/unisys>).

#### About Unisys Asia Pacific

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